

# Promoting Multicultural Coexistence

## **Providing Information in Multiple Languages**

## **Osaka Information Service for Foreign Residents** (Free of charge)



In order for people who visit or live in Japan to feel safer and more secure, we provide a wide variety of information services and consultations in 11 languages, including Japanese, on topics from residence status to information related to daily life. Employers who hire foreign workers can also utilize this service.

Living Guide for Foreign Residents in Osaka "Essentials for Living in Osaka" (in 11 languages and "Plain Japanese") https://www.ofix.or.jp/life/english/



	9:00 - 21:00*	
Days & Hours	Tues., Wed. & Thurs.	
	9:00 - 17:30*	
	2 <sup>nd</sup> & 4 <sup>th</sup> Sun. of each month	
	13:00 - 17:00 (Appointment required for in-person visit)	
	*Except national holidays	
Consultations	Resident status, labor, medical care, welfare, education and other general matters related to daily life	
Specialist Consultations	Lawyer Consultation, Bureaucratic Consultation, Labor Consultation, Immigration Consultation, Therapeutic Counseling with a Specialist *Appointment required	
URL	https://www.ofix.or.jp/life/english/	

3rd or 4th Fri. of each month

Mon. & Fri.

English, Chinese, Korean, Portuguese, Spanish, Vietnamese,

Filipino, Thai, Indonesian, Nepali and Japanese

9:00 - 20:00\* (Appointment required after 17:30)



URL	https://www.ofix.or.jp/life/english/
E-mail	jouhou-c@ofix.or.jp (Japanese, English only)
T.1	06 6041 2207

## **Volunteer Interpreter / Translator Dispatch and Training**



OFIX offers training for language volunteers such as community interpreters and translators and dispatches them to local governments that request their services.

These volunteers aid communication between local government staff and foreign residents.

>>> Volunteer https://www.ofix.or.jp/volunteers/



### **Sharing Multilingual Life Support Information**

We have created videos to help with things that people from abroad have difficulty with but native Japanese people think are easy or ordinary. We

introduce topics from how to visit a hospital to how to find an apartment.

Languages







## Creating an Environment and Fostering Human **Resources for Multicultural Coexistence**

## **Human Resource Development**

As an opportunity to learn about multicultural coexistence with the youth living in Osaka, we dispatch registered international students etc. as supporters to offer cross-cultural awareness education classes at local schools in Osaka. Supporters also participate in other activities held by universities and related international organizations.









## **Corporate Training / Lecturer Dispatch**

Plain Japanese is simplified Japanese that is easy for foreigners to understand and was created in the wake of the Great Hanshin-Awaji Earthquake. OFIX conducts plain Japanese seminars for administrative staff, international exchange associations and private companies, etc.

We also provide Life Orientation for foreigners living in Osaka to learn about the rules and customs of Japan.



## Strengthening the Multilingual Disaster Support System for Foreign Residents

### Osaka Multilingual Disaster Information Center



Osaka Prefecture and OFIX finalized an agreement for the establishment and operation of the Osaka Multilingual Disaster Information Center to provide efficient multilingual support during large-scale disasters.

### **Collaboration with Municipalities and Local International Exchange Organizations**

We conduct disaster preparedness training drills and disaster-related volunteer interpreter/translator training sessions together with local governments and international exchange organizations so as to help build up stronger communities against disasters.



### **OFIX Disaster-Related Volunteer** Interpreter / Translator Program

We conduct skill-up training regularly for registered volunteers and work with universities and others to encourage international students to register as volunteers to strengthen our overall multilingual disaster support.



>>> Volunteer

https://ofix.or.jp/volunteers/



### **Providing Disaster Information**

We provide important information for foreign residents on the OFIX website in 11 languages.

>> Disaster Information

https://ofix.or.jp/disaster-info-english/





## Sakai Orion International House

Sakai Orion International House is an international student dormitory operated by OFIX. Some corporate interns can also use the dorm. Various events are held to encourage international students to interact with Japanese students and members of the local community.



Rooms: 85 (single rooms only) Monthly Rent: 36,000 yen (incl. utilities) \*April 2024







#### **Orion International House**

2-226 Higashi Uenoshiba-cho, Kita-ku, Sakai 591-8035 TEL: 072-250-8701 FAX: 072-250-8702

## Information from OFIX

### **OFIX Official Website and SNS**

Information concerning OFIX's programs and collaborative projects with other organizations are provided on the OFIX website and social media.









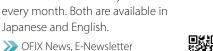




### "OFIX News" Publication, E-Newsletter

We publish "OFIX News" quarterly to introduce OFIX's activities. We also provide the latest information by e-newsletter every month. Both are available in

https://www.ofix.or.jp/archive/







### **Yearly Report for OFIX Members**

We publish a yearly report for OFIX supporting members.



## **Constructing Networks with Related Organizations**

OFIX is strengthening its collaborative efforts to work with and exchange information with the Kinki Council of Local Authorities for International Relations and other bodies including local international exchange organizations within Osaka Prefecture.











Foundation History		
Jan 25, 1989	Establishment of Osaka Foundation of International Exchange	
Feb 1, 1995	Started operation and management of Orion International House after the facility was lent over to OFIX by Osaka Prefecture	
Mar 31, 2009	Became owner of Orion International House after obtaining the facility from Osaka Prefecture	
Apr 1, 2012	Recognized as a Public Interest Incorporated Foundation by the Osaka Prefectural Governor	
Mar 13,2015	Finalized an agreement on the establishment and operation of the Osaka Multilingual Disaster Information Center	
Apr 1, 2019	Started operation of the one-stop consultation service for foreigners	
Mar 9,2022	Started operation of "The Human Resources Bank of Interpreters" and consultation service for people displaced from Ukraine	

## Seeking Supporting Members

We are looking for corporate and individual members who would like to support the activities of our foundation and can pay the prescribed membership fees.

Corporate Member (2 or more units are requested) Annual membership fee of 50,000 yen per unit Individual Member

Annual membership fee of 3,000 yen per unit



https://www.ofix.or.jp/donate/

#### Member Benefits

- OFIX News (quarterly) and Report (yearly) containing information on OFIX's activities and international exchange
- Free banner advertisements for corporate members

#### Tax benefits for contributions made to public interest corporations

Supporting members are eligible for preferential treatment concerning income and corporate taxes

# **Accepting Banner Ads**

We are looking for banner ads to be placed on our **OFIX Website!** 

Reasonable Advertising Rate (including tax) Ads placed on a month-to-month basis. Extensions available.

Japanese webpage and Multilingual webpages (11 webpages)

5,500 yen (includ. tax)



https://ofix.or.jp/banners/

\* per banner frame per month



#### JICA Osaka Desk in OFIX

JICA Osaka Desk is set up in OFIX's office. TEL: 06-6966-2400

Email: jicadpd-desk-osakafu@jica.go.jp

#### Foundation Outline

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Representative of the Board of Directors	Chairman Hidetaka Yoshikawa		
Supervising Government Agency	Osaka Prefectural Government, Osaka Promotion Bureau, Department of Civic and Cultural Affairs		
Establishment	January 25, 1989 April 1, 2012 became a Public Interest Incorporated Foundation		
Aims	OFIX was founded to contribute to the development of Osaka Prefecture as an international metropolis as well as to support international friendship between residents of Osaka, by promoting internationalization and international exchange.		
Principal	2,329,176,510 yen		

#### 1. Promoting the Acceptance of People From Abroad and Improving the Living **Environment for Foreign Residents**

Provide useful information and advice to foreign residents and train and dispatch OFIX volunteer interpreters/translators. By doing so, we promote improvement of multilingual support services for foreign residents.

Also, we aim to improve the system of mutual support and collaboration with municipal governments or international organizations by providing multilingual information in case of disaster.

#### 3 Basic Pillars of Activities

#### 2. Global Human Resources Development

Develop global human resources in order to support multicultural coexistence by dispatching supporters to elementary, junior high and high schools for cross-cultural awareness education.

#### 3. Dissemination of International Exchange Information

Gather and spread international exchange information and strengthen the network related institutions in Osaka Prefecture.

Provide information about our activities through the OFIX website, SNS and OFIX News





#### Osaka Foundation of International Exchange

5th Floor, MyDome Osaka

2-5 Hommachibashi, Chuo-ku, Osaka 540-0029

TEL: 06-6966-2400 FAX: 06-6966-2401

https://www.ofix.or.jp/english/