

Promoting Multicultural Coexistence

Providing Information in Multiple Languages

Osaka Information Service for Foreign Residents (Free of charge)



In order for people who visit or live in Japan to feel safer and more secure, we provide a wide variety of information services and consultations in 11 languages including Japanese on topics from resident status to information related to daily life. Employers who hire foreign workers can also utilize this service

>>> Living Guide for Foreign Residents in Osaka "Essentials for Living in Osaka" (in 11 languages and "Plain Japanese") https://www.ofix.or.jp/life/english/



"Frequently Asked Questions (FAQ)" (in 11 languages) https://www.ofix.or.jp/life-in-japan-faq/english/immigration/



Languages	English, Chinese, Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, Indonesian, Nepali and Japanese
Days & Hours	Mon. & Fri. 9 a.m 8 p.m. (except national holidays. Appointment required after 5:30 p.m.) Tues., Wed. & Thurs. 9 a.m 5:30 p.m. (except national holidays) 2 nd & 4 th Sun. of each month 1 p.m 5 p.m. (appointment required)
Consultations	Resident status, labor, medical care, welfare, education and other general matters related to daily life
Specialist Consultation Day/Hours	Lawyer (4th Sunday), Bureaucratic Specialist (2nd Sunday in even-numbered months), Labor Div. Official (1st and 3rd Mondays), Immigration Officer (4th Wednesday) X Appointment required
URL	https://www.ofix.or.jp/life/english/
E-mail	jouhou-c@ofix.or.jp (Japanese, English only)
Tel.	06-6941-2297

Volunteer Interpreter / Translator Dispatch and Training



OFIX offers training for language volunteers such as community interpreters and translators and dispatches them to local governments that request their services.

These volunteers aid communication between local government staff and foreign residents.





Sharing Multilingual Life Support Information

We have created videos to help with things that people from abroad have difficulty with but native Japanese people think are easy or ordinary. We

introduce topics from how to visit a hospital to how to find an apartment.







Creating an Environment and Fostering Human Resources for Multicultural Coexistence

Human Resource Development

As an opportunity to learn about multicultural coexistence with the youth living in Osaka, we dispatch registered international students etc. as supporters to offer cross-cultural awareness education classes at local schools in Osaka.

Corporate Training / Supporter Dispatch

We provide training and dispatch of supporters to promote collaboration with foreign residents.

>>> OFIX Cross-cultural Awareness Education Supporter Registration Application https://www.ofix.or.jp/english/supporters/









Lending Service of national flags from different countries and the "OFIX World Experience Kit"

We provide a lending service of national flags (185 countries and regions) to schools and international exchange organizations for their events related to international exchange. We also lend out traditional clothing and items from around the world to be used in classes that teach about multicultural coexistence.

<Usage fee: Free>







Strengthening the Multilingual Disaster Support System for Foreign Residents

Osaka Multilingual Disaster Information Center



Osaka Prefecture and OFIX finalized an agreement for the establishment and operation of the Osaka Multilingual Disaster Information Center to provide efficient multilingual support during large-scale

Osaka Safe Travels (website, app)

*Osaka Safe Travels has discontinued its service on March 29, 2024. OFIX provides a website app known as "Osaka Safe Travels" to offer information in 12 languages.

> >> Osaka Safe Travels website https://www.osakasafetravels.com/en/



OFIX Disaster-Related Volunteer Interpreter / Translator Program

We conduct skill-up training regularly for registered volunteers and work with universities and others to encourage international students to register as volunteers to strengthen our overall multilingual disaster support.



"Disaster Interpreter / Translation Volunteer Guide" <"Disaster Guide" for Disaster-related Volunteer Interpreters/Translators> https://www.ofix.or.jp/doc/volunteers/guide_ej.pdf



Collaboration with Municipalities and Local **International Exchange Organizations**

We conduct disaster preparedness training drills and disaster-related volunteer interpreter/translator training

sessions together with local governments and international exchange organizations so as to help build up stronger communities against disasters.









Osaka Prefecture Disaster Multilingual **Information Website / App**

Osaka Safe Travels

Main contents

- Disaster information
- Emergency shelter
- (Map display from your current location)
- Railway operation information (Map display, route search)
- Flight information, access information to Kansai International Airport
- Information on foreign institutions such as Consulate Generals etc.

Supported languages

Japanese, English, Chinese (simplified, traditional), Korean, Portuguese, Spanish, Vietnamese, Filipino, Thai, Indonesian,

Osaka Safe Travels] [Q 検索











Sakai Orion International House

Sakai Orion International House is an international student dormitory operated by OFIX. Some corporate interns can also use the dorm. Various events are held to encourage



international students to interact with Japanese students and members of the local community.

Rooms: 85 (single rooms only) Monthly Rent: 33,000 yen (incl. utilities) * April 2023

>>> Sakai Orion International House https://www.ofix.or.jp/english/dormitory/





Orion International House

2-226 Higashi Uenoshiba-cho, Kita-ku, Sakai 591-8035 TEL: 072-250-8701 FAX: 072-250-8702



OFIX Official Website and SNS

Information concerning OFIX's programs and collaborative projects with other organizations are provided on Facebook, Twitter and the OFIX website.



"OFIX News" Publication

We publish "OFIX News" quarterly and distributed it in print and text editions

(E-newsletter). It is available in both Japanese and English.



https://www.ofix.or.jp/english/archive/

















OFIX is strengthening its collaborative efforts to work and exchange information with the Kinki Council of Local Authorities for International Relations and other bodies including local international exchange organizations within Osaka Prefecture.

	Foundation History
Jan 25, 1989	Establishment of Osaka Foundation of International Exchange
Feb 1, 1995	Started operation and management of Orion International House after the facility was lent over to OFIX by Osaka Pref.
Mar 31, 2009	Became owner of Orion International House after obtaining the facility from Osaka Pref.
Apr 1, 2012	Recognized as a Public Interest Incorporated Foundation by the Osaka Pref. Governor
Mar 13,2015	Finalized an agreement on the establishment and operation of the Osaka Multilingual Disaster Information Center
Apr 1, 2019	Started operation of the one-stop consultation service for foreigners
Mar 9,2022	Started operation of "The Human Resources Bank of Interpreters" and consultation service for people displaced from Ukraine

Seeking Supporting Members

We are looking for corporate and individual members who would like to support the activities of our foundation and can pay the prescribed membership fees.

Corporate Member (2 or more units are requested)
Annual membership fee of 50,000 yen per unit

Individual Member



Member Benefi

- Subscription to our quarterly newsletter "OFIX News", which contains information about OFIX programs and international exchange.
- Banner ad placement for half of the rate (for corporate members).

Tax benefits for contributions made to public interest corporations

Supporting members are eligible for preferential treatment concerning income and corporate taxes.



Further details: https://www.ofix.or.jp/english/donate/

OFIX Website ADs

Accepting Banner Ads

We are looking for banner ads to be placed on our OFIX Website!

Reasonable Advertising Rate (including tax)
Ads placed on a month-to-month basis.
Extensions available.

Japanese page

11,000 yen per banner frame per month

https://www.ofix.or.jp



English page

5,500 yen per banner frame per month



https://www.ofix.or.jp/english

* 25% discount available if banners are placed on both pages



JICA Osaka Desk in OFIX

JICA Osaka Desk is set up in OFIX's office. TEL: 06-6966-2400

Email: jicadpd-desk-osakafu@jica.go.jp

Foundation Outline

Representative of the Board of Directors	Chairman Hidetaka Yoshikawa
Supervising Government Agency	Osaka Prefectural Government, Osaka Promotion Bureau, Department of Civic and Cultural Affairs
Establishment	January 25, 1989 April 1, 2012 became a Public Interest Incorporated Foundation
Aims	OFIX was founded to contribute to the development of Osaka Prefecture as an international metropolis as well as to support international friendship between residents of Osaka, by promoting internationalization and international exchange.
Principal	2,329,176,510 yen

1. Promoting the Acceptance of People From Abroad and Improving the Living Environment for Foreign Residents

Provide useful information and advice to foreign residents and train and dispatch OFIX volunteer interpreters/translators. By doing so, we promote improvement of multilingual support services for foreign residents. Also, improve the system of mutual support and collaboration with municipal governments or international organizations by providing

3 Basic Pillars of Activities

2. Global Human Resources Development

Develop global human resources in order to support multicultural coexistence by dispatching supporters to elementary, junior high and high schools for cross-cultural awareness education.

multilingual information in case of disaster.

3. Dissemination of International Exchange Information

Gather and disseminate international exchange information and strengthen the network with related institutions in Osaka Prefecture

Provide information about our activities through the OFIX website, SNS and OFIX News.





Osaka Foundation of International Exchange

5th Floor, MyDome Osaka

2-5 Hommachibashi, Chuo-ku, Osaka 540-0029

TEL: 06-6966-2400 FAX: 06-6966-2401

https://www.ofix.or.jp/english/